



Corporate policy for quality

C.S.C management is fully aware of the growing market demands in terms of the products' quality supplied and the service provided to the Customer. With this aim, the quality's policy of the Company is focused on the satisfaction of the Customer, employees and ownership, all in an improvement perspective which is an essential trait especially in the sector in which CSC operates, that is characterized by very high competition.

The following goals, which the company aims to achieve, have been identified for maintaining its competitiveness through the application of a Quality Management System (QMS).

- The overall effort toward continuous improvement of business processes while keeping the focus on a dynamic quality system, which must grow with the contribution of everyone.
- Skilled and motivated employees aware of the importance of their role and able to cooperate concretely in the implementation of the policy through training, coaching, sharing of goals.
- The knowledge of the Customers' demands and the ability to promptly propose improvement solutions.
- The conduct of the processes in full respect of contractual conditions, through the knowledge of current regulations, legislation and the availability of what is needed to meet the demands and requirements.
- The suitability of means and equipment in order to prevent the occurrence of nonconformity.
- Achieving an economic balance, to have the ability to invest uncompromisingly in CSC's human and technological resources.

Worker's Health and Safety

CSC Management aims to provide organizational, instrumental and economic resources with the goal of improving the health and safety of employees in the workplace.

In order to achieve these goals, Management is committed to establishing a Health and Safety Management System (HSMS) as an integrated part of its work organization.

It is committed that:

- Starting from the initial phase of new activities, to the revision of existing ones, safety aspects are considered essential.
- Ensuring timeliness and effectiveness in ordinary and extraordinary management, as well as emergencies.
- All workers are trained, informed and aware of performing their duties safely, and furthermore, taking their OHS responsibilities; likewise the Company has to ensure the consultation and participation of employees and their representatives where established.
- Responsibility in OSH management concerns the entire company structure (managers, supervisors, plant engineers, purchasing and maintenance departments, workers, etc.), so that they participate, according to their skills in achieving the safety goals assigned.
- Machines, plants and equipment, workplaces, operating methods and the organizational aspects are realized to safeguard the health of workers, company property, third parties and the local community in order to provide safe and healthy working conditions for the prevention of work-related injuries and illnesses.
- Information on company risks is spread to all employees; training of workers is carried out and updated with specific regard to the task performed.
- Emerging needs in the course of work activities are addressed with speed, effectiveness and diligence.
- Preventive actions are prioritized in order to avoid accidents and work-related diseases.
- Cooperation is encouraged among the company's different resources and with designated external agencies.
- All the current applicable laws, regulations and other requirements underwritten by the organization are complied with appropriate procedures and formulated to company standards.
- CSC's activities are also managed with the aim of preventing hazards, injuries and work-related diseases.
- The plants' operation and maintenance, cleaning of workplaces and machines have the purpose of preventing hazards.



- Involving and raising awareness of the stakeholders for the purpose of achieving the goals set, looking for continuous improvement, preventing all forms of pollution, avoiding dangers and reducing risks to safety and health of workers.

Environmental Protection

CSC's Management is aware that environmental protection brings benefits both to the employees and surrounding environment and that every step taken today will be a step taken for the future.

Through the implementation of the Environmental Management System (EMS) the Company pursues to reach the following goals:

- To promote among suppliers the uptake of environmentally friendly behaviours.
- To ensure and audit the conformity concerning environmental laws in force.
- To prevent the pollution through defined, clear and shared procedures that handle the processes, considering the significant environmental aspects.
- To comply with authorized limits and continuously minimizing the industrial pollutants.
- To manage waste in an optimized way to ensure proper disposal or final recycle.

For the implementation of these policies, Management identifies periodical goals within the system review and related responsibilities for their achievement.

These must be measurable, quantified and consistent with the corporate policy, providing a way of checking its adequacy and timeliness.

Furthermore, the Company is committed to optimizing its process for the purpose to ensure management according to criteria of efficiency, effectiveness and economy.

Therefore, the Company pursue the highest involvement and participation of employees in sharing the policy and goals, also making it available and accessible to all stakeholders and when requested. CSC is committed to the maintenance of a Quality Management System in accordance with ISO 9001 and ISO 3834-2, of a Safety Management System following ISO 45001 and of a Environmental Management System as per ISO 14001, taking care of its continuous improvement.

In this regard, the company addresses to continuous improvement and prevention by involving employees as well as other stakeholders.

The Company promotes all actions aimed at ensuring that its activities do not present significant risks to health and safety at the workplace.

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